



# digitalcitiesPH



Awards for Best Practices In eGovernance for LGUs

## RATIONALE

In 2012, the National ICT Confederation of the Philippines (NICP), in partnership with the Department of the Interior and Local Government (DILG) under the late Jesse Robredo, and the Cyber City Teleservices Philippines Inc. (CCTP) launched in synergy the Awards for Excellence in Governance Through ICT for Local Government Units or the eGov Awards. The eGov Awards is the first and most prestigious recognition to be given by the ICT sector to LGUs with exemplary performance in empowering its Public Customers and Business. It is an annual search for best practices in local government units in utilizing information and communications technology (ICT) to effectively and efficiently deliver its public services directly to its constituents and to its business stakeholders.

The first awarding ceremony was held as part of the annual summit of the NICP which is annually presented by the Department of Information and Communication Technology (DICT) since its inception in 2008, while still the Commission on Information and Communication Technology (CICT).

The eGov Awards share the vision of establishing indices for local government units across the country in harnessing the potentials of ICT towards raising the bar in delivering public service. By drawing attention to the best practices in integrating ICT capabilities and solutions, the different sectors of society, government units are enabled in their roles as catalyst of change. It is hoped that with the eGOV awards strategy, the country will see the proliferation of revolutionary ICT initiatives that will support clearer, wider and faster access to information in our local government.

In 2017, during the 9<sup>th</sup> NICP Summit in Cagayan De Oro, DICT and NICP along with other agencies jointly launched the Digital Cities project – the national flagship project to create smart or digital cities, especially in the areas of economic development, governance, lifestyle, talent development, mobility, and environment. During the 6<sup>th</sup> eGov Awards ceremony also in 2017, NICP and DICT jointly launched the re-branding of the eGov strategy to Digital Cities Philippines. Under the program, we will integrate the eGOV Awards – all its current 5 categories plus additional awards.

## OBJECTIVES

The LGU eGOV Awards share the vision of establishing indices for local government units across the country in harnessing the potentials of ICT towards raising the bar in delivering public service. By drawing attention to the best practices showing outstanding and remarkable innovation in integrating ICT capabilities and solutions, the different sectors of society, and local government units are enabled in their roles as catalysts of change.

The Project aims to:

1. To highlight and encourage the effective and efficient the delivery of services and performance of the duties and responsibilities by local government units (LGUs) through the utilization of information and communications technology (ICT)
2. To share and replicate innovative practices, and commend, collate and document LGUs in integrating ICT in their processes to serve as example and benchmarks to other LGU's.
3. To improve the business development, social services and the general ecosystem of the LGUs and motivate the private and business sector to actively participate and/or invest in the growth of the LGU's.
4. To promote citizen's responsibility and participation as well as accountability, efficiency and transparency in governance responsibility and encourage innovation.

## CATEGORIES

### **The Best in eGOV Customer Empowerment (G2C) Award**

This category recognizes the measurable effect of an LGU's outstanding practices using ICT solutions in the education and engagement of the public and in the use of electronic facilities and channels towards providing improved, timely and relevant delivery of public services.

### **The Best in eGOV Business Empowerment (G2B) Award**

This category awards the significant effect of an LGU's laudable practices in integrating ICT solutions and the commitment of its administration in the LGU's responsiveness to the needs of business enterprises, thereby creating business opportunities.

### **The Best in eGOV Government Inter-Operability (G2G) Award**

This category awards the valuable impact of an LGU's initiative to connect data and systems with other government offices, both national and local for the convenience of their constituents and to improve its public service delivery.

### **The Best in eGOV Digital Finance (G2P) Award**

This category commends the initiative of an LGU to promote e-commerce or e-payment facilities and systems to ensure effective revenue generation and collection and improving the over-all financial management of the LGU as well as giving convenience to the public.

### **The Best in eGOV Data-Driven Governance Award (D2G) Award**

This category cites the efforts of an LGU in recognizing that good governance through ICT goes hand in hand with the fair and responsible processing of data. Effective e-governance provides constituents with convenience and better services through the free flow of information while ensuring at the same time that personal data is protected.

### **The Best in eGOV Systems for Global Competitiveness (G2W)**

This category cites the efforts of an LGU in developing world class systems in using ICT that are at par with international or internationally – recognized standards, thus making the LGU globally competitive, recognized, and virtually accessible and interactive.

## **CRITERIA**

**Innovative management (25 points)** - This criterion demonstrates the degree to which the entry explored, applied and managed the elements and “outside-the-box” strategies that brought about the success of the entry.

**Impact (25 points)** - The project demonstrates the major results, their effects and benefits to the recipients of the service (public, employees, or business).

**Relevance (25 points)** - The project demonstrates how the entry relates to the overall objectives of the LGU and to the category to which it is nominated.

**Replication potential (25 points)** - The project demonstrates the model qualities of the practice with the possibility and applicability of replicating it in other localities.

The winning LGU’s will be asked to share their stories of best practices to other LGU’s and for their stories and pictures to be published in the various publication. These LGU’s may also be requested by NICP to speak in national and regional summits.

## **PROCEDURES**

1. The DCP Awards is open to all local government units such as a city, municipality or province. The word “digital cities” connotes the national framework of developing community systems in the local and national level.
2. Only one (1) project per LGU can be nominated for each of the categories. Hence, the LGU can submit a total of six (6) projects or one each for all categories.

3. **Nomination forms and mechanics will be downloadable from <http://www.nicp.org.ph/dcp-egov>**
4. No project can be submitted for several categories. An LGU may join as many categories provided the entries are distinct project per category. The local DILG and DICT shall advise the LGU which category to join.
5. All entries shall be submitted at the regional level until August 17, 2018. The Regional Offices of the DILG shall receive the duly application forms with all necessary attachments on or before August 17, 2018. The LGU shall also email the entry to [egov@nicp.org.ph](mailto:egov@nicp.org.ph) on or before said date. Three (3) sets of hard copies shall be prepared for submission. High resolution of LGU seal and logo of the project as well as pictures shall be required.
6. Once submitted, the Regional Pre-Qualification Team composed of DILG and DICT shall together examine and assess the entries based on completeness and correctness of the category they have selected to join. This shall be from August 18 to 24, 2018. The regional team shall accordingly only forward entries which are complete in form and substance to NICP through the assigned local NICP officer/ICT Council in the area. LGUs with lacking documents shall be requested to comply and submit on or before August 30, 2018.
7. All pre-qualified entries shall be submitted on or before August 31, 2018 to the National ICT Confederation of the Philippines (NICP), c/o CCAP Office, Shops 3-5, The Peninsula Manila, Ayala Avenue Corner Makati Avenue, Makati City 1226, Philippines.
8. Evaluation and judging shall be on September 13-14, 2018. LGUs shall send a representative to present the project on their schedule dates. Documentation will have 30% weight while validation of documentation as well as interview will have 70% weight.
9. The awarding ceremony shall be held in Metro Manila on October 12, 2018
10. All queries shall be referred to DCP Team at to [egov@nicp.org.ph](mailto:egov@nicp.org.ph)

## WINNERS SELECTION

Only one winner shall be announced per category per level. There shall be three (3) levels – provincial, city and municipality. The winning LGU shall receive non-monetary incentives from sponsors in the form of technical and expert mentorship, systems, and applications and a distinct Digital Cities Trophy plus a special invitation to present the winning project during the 10<sup>th</sup> NICP Summit in November 2018 in Naga City. Winners shall receive specially design plaques, software programs, professional and corporate mentoring and consultancy from various companies.

### ADVISORY COMMITTEE:

USEC Monchito Ibrahim  
DICT

USEC Austere Panadero  
DILG

Dr. Antonio Del Carmen  
President, NICP

Atty. Jocelle Batapa-Slgue

### AND STEERING

Vice President, NICP

Director Anna Liza Bonagua  
Bureau of Local Government and Development-DILG

Emmy Lou Delfin  
Digital Cities Awards Project, DICT

Arrish Altavano  
eGOV Secretariat, NICP

Anthony James Araneta

Executive Director, NICP